Q: Do I have to change my child’s orthodontist?

A: The dentist managing your child’s orthodontic treatment is most likely in-network – 90 percent of the state’s dentists belong to a Delta Dental network. See if your dentist belongs to either the Delta Dental PPO or Delta Dental Premier network by visiting DeltaDentalWI.com/state-of-wi and click on “Search” under “Online Provider Directory.” If the dentist who is managing an active orthodontic treatment plan (bands, brackets or an appliance for tooth movement is in place) is not in a Delta Dental network, please call 844-337-8383 to talk with customer service. We will help work out a solution to allow benefit for the completion of this active treatment plan.

Q: Has the orthodontic benefit changed?

A: The Uniform Dental Benefit (UDB) orthodontic benefit has not changed. Orthodontic services are covered for dependent children through the end of the month in which they attain age 19, at 50%, up to the lifetime maximum benefit payment of $1,500. All members start 2016 with the full orthodontic lifetime maximum available to them, even if orthodontic benefits have been paid in previous years.

Q: How will Delta Dental know that my child is in the middle of an active treatment plan?

A: Ask the dental office to send a new claim to Delta Dental. Claims for in-progress orthodontic cases may be submitted to Delta Dental after January 1, 2016. The claim needs to include these treatment details:

• Date that this active treatment started, which is the date that the current appliance or bands/brackets were placed
• Total fee for this active treatment plan
• ADA CDT procedure code for this active treatment plan
• Total number of months that this active treatment plan was expected to last

From this information, Delta Dental of Wisconsin will automatically issue monthly payments based on the following formula:

One-fourth of the total case fee is considered the initial or down payment fee. The balance is divided by the total number of months of treatment to establish a monthly fee. Benefit is available for the months of the orthodontic payment schedule that are after the coverage effective date.